

Global Skylights Ltd. Limited Product Warranty:

All Reflex® & Reflex+ Double and Triple glazed units feature a 20 year unit seal warranty from the date of invoice. If a unit seal should fail within the 20 year period it will be replaced free of charge provided that the original glass unit is returned for full in house examination and provided that the seals have not been damaged during fitting or glazed incorrectly.

Global Skylights Ltd has a credit on return policy which means payment of the replacement glass unit is made first and then if the faulty unit is returned and upon investigation it is agreed that a seal failure has occurred a refund for the cost of the unit and delivery charge will be made. Global Skylights Ltd. are not responsible for any consequential costs arising from the failure of its products which includes deglazing and re-glazing of the faulty unit, only the replacement unit itself.

Internal condensation within the cavity inside the sealed unit ‘misting up’ is what constitutes a unit seal failure.

Skylight glazing systems are covered by a 10 year guarantee against discolouration, cracking, shape retention and component failure. Colour coded roof lanterns are not covered if they have been subject to aggressive chemical cleaning of any sort. Installation, sealing and waterproofing are not covered by the guarantee and are the responsibility of the installer or roofer.

**Our Standard Terms & Conditions of sale apply to all products supplied
which are on the reverse of all invoices and delivery notes:**

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